

*Ultimate!*  
Software  
Products  
.....  
INCORPORATED

# Ultimate! InnService

for Windows®  
95, 98, NT, 2000, XP Pro

Telephone software for managing Resorts, Hotels and Motels.



## Management Services

Use your Toshiba Phone System, Windows® Computer, and *Ultimate! InnService* Software to manage properties in the hospitality industry.



# InnService

## Standard Features

**Unite reliable Toshiba communications systems and InnService software from *Ultimate!* to achieve the management services needed for today's hotels and resorts**

### InnService for Billing

- ◆ Track guest calls - *for long distance, internet, and local calls*
- ◆ Line traffic studies - *indicates if the property has too many or too few lines*
- ◆ Voice mail port traffic studies - *indicates if the property has too many or too few voice mail ports*
- ◆ Monthly phone bill reports - *for budgets and profitability studies*
- ◆ Response time reports - *for cleaning and service performance*
- ◆ Real and alternative rate reports - *snapshot of cost versus profit of telephone operating expenses*
- ◆ Room status report - *quickly identify vacant rooms*
- ◆ Wake-up call reports - *documents that an attempt was made and acknowledged by the guest*

### InnService for the Front Desk

- ◆ Real time alerts - *notifies the front desk and other predefined location of 911 calls and the extensions requesting help*
- ◆ Room status indicators for clean, occupied, needs repair or cleaning - *automates the check-in process*
- ◆ Set one or more wake up calls per room - *avoid missed appointments*
- ◆ Restrict dialing patterns - *while the room is cleaned, repaired or awaiting the next guest*
- ◆ PMS interface - *passes call costing data to Property Management Systems*

- ◆ PMS integration and emulation - *InnService software provides a simple bridge allowing the Property Management System control of the Toshiba phone system*
- ◆ Provides for cash deposit - *prepaid calls are allowed for local and long distance calls*
- ◆ Wake-up call alerts - *triggers a front desk light in case a wake-up call has not had a response from the guest - provides better customer service*

### InnService for Guests

- ◆ Wake-up Calls by telephone - *one or more calls can be made for the guests*
- ◆ Local and Long distance calls are priced real time. - *no waiting at the check out counter for a report to be run.*

### InnService with Toshiba Voice Mail

(Flash, IVP 8, IES 32, Enterprise)

- ◆ Enables the guest to set, change, and verify wake-up calls - *some guests prefer this*
- ◆ Automatically activates voice mailbox as guests check in - *easy*
- ◆ Automatically clears voice mail box as guests check out - *fast*

### InnService Technical Specifications

- ◆ Toshiba release 3 or later for the DK 8, 16, 40, 280, 424 or CTX 100 / 670
- ◆ One digital telephone port supports 500 rooms
- ◆ One dedicated Windows® 95, 98, NT, 2000, or XP Pro PC
- ◆ Three dedicated comm. ports (four if integrating with the PMS)
- ◆ Multimedia
- ◆ Modem and pcAnywhere® software for installation and service support
- ◆ At least 300 MB of hard drive space
- ◆ At least 128 MB of RAM

*Ultimate!*

**Software  
Products, Inc.**

Website: [www.ultimatedemo.com](http://www.ultimatedemo.com)

e-mail address: [sales@uspnet.com](mailto:sales@uspnet.com)

**Sales: (262) 789-9654**

**Fax: (262) 789-9617**